

# QUARTERLY SURVEY ON TELECOMMUNICATION TRANSACTIONS

## LEGAL BASIS

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The survey is conducted according to the Law on Official Statistics ("Official Gazette of RS", No 104/2009) and Program of Official Statistics in the period 2016-2020 ("Official Gazette of RS", No 55/15).

## METHODOLOGICAL BASIS

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### Aim of the statistical survey

The aim of the quarterly survey on telecommunication transactions is collecting the data on the activities of telecommunication enterprises in order to provide an insight into the work dynamics on quarterly basis.

### Reporting units, statistical units

Reporting units for the quarterly survey on telecommunication transactions are all enterprises which, according to the Classification of Activities (2010), are classified in Sector J – Information and communication, division 61 - Telecommunications.

### Contents of the statistical survey

Collected are the data on telecommunication services in domestic and international transport, as well as data on the number of employees in enterprises that are the reporting units.

### Method, time and sources for data collection

Data are collected by the reporting method, quarterly, using the T/ T-11a questionnaire. The reporting unit submits a quarterly report within the deadline set on the basis of the Program of Statistical Surveys.

### Obligation to protect individual data

Obligation to protect individual data is based on article 3 of the regulation on data providers protection, articles 44, 45, 46, 47, 48 and 49 of the regulation on confidentiality of the Law on Official Statistics ("Official Gazette of RS", No. 104/09).

### List and definitions of main items – indicators

**A fixed telephone line** is a telephone line that connects the user's terminal equipment (e.g. telephone, fax) to the Public Switched Telephone Network (PSTN), and which has a designated connection point at the phone network. This term is synonymous with the term 'Direct Exchange Line' (DEL). It does not have to be the same as the access line or subscriber.

**A mobile phone** is a portable phone with a subscription to a public mobile phone service that uses mobile technology and provides access to the PSTN (Public Switched Telephone Network). An individual owns a mobile phone if he/ she has a mobile device with at least one active SIM card for personal use. Also included are mobile phones supplied by employers (official phone), which can be used for personal reasons (for making personal calls, sending short messages, accessing the Internet, etc.), as well as mobile phones registered under somebody else's name. An active SIM card is a SIM card that has been used in the previous three months. This includes analog and digital mobile cellular systems, as well as IMT-2000 (3G), and 4G systems. Both prepaid and post-paid users are included.

**Employees** are all workers who work in a telecommunication business entity, including the owners who work in it, partners who perform permanent activities in that business entity, as well as persons who work outside the business entity but are bound by the same employment contract and directly receive compensation from business entity regardless of whether they work full-time or part-time. Students of schools that do internships in a business entity are not included in the category of employed persons.

## **Level of data representativeness (*territorial, CA*)**

Data are representative for the territory of the Republic of Serbia.

Starting from 1999 the Statistical Office of the Republic of Serbia has not at disposal and may not provide available certain data relative to AP Kosovo and Metohija and therefore these data are not included in the coverage for the Republic of Serbia (total).

## **Harmonization with international recommendations, standards and practice**

The quarterly survey on telecommunications is in line with the Directive:

Regulation (EC) No 544/2009 of the European Parliament and of the Council of 18 June 2009 amending Regulation (EC) No 717/2007 on roaming on public mobile telephone networks within the Community and Directive 2002/21/EC on a common regulatory framework for electronic communications networks and services (Text with EEA relevance ).

The mentioned directive is revised with the amendment:

- Regulation (EU) No 531/2012 of the European Parliament and of the Council of 13 June 2012 on roaming on public mobile communications networks within the Union (recast) (Text with EEA relevance)

## **DESCRIPTION OF THE SURVEY MANAGEMENT**

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### **Bodies in charge of the survey management (*responsible producer of the official statistics*)**

The Statistical Office of the Republic of Serbia: Unit for transport and telecommunication statistics, as well as the direct executors of the survey and responsible persons in enterprises - reporting units, participate in the preparation and implementation of this survey.

### **Obligation to provide data**

The obligation to provide data is laid down in Article 26 and penalty provisions relative to the refusal of providing data or providing incomplete and false data in Article 52 of the Law on Official Statistics ("Official Gazette of RS", No 104/2009).

### **Timetable of the main phases of the survey conducting**

*(including data publishing)*

- Deadline for the reporting units to deliver the completed questionnaire T/T-11a to the Statistical Office of the Republic of Serbia is the 20<sup>th</sup> in a month (20 days after the end of the quarter).
- Deadline for providing the results is 50 days after the end of the quarter.

## **SURVEY TOOLS**

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### **Questionnaire**

For conducting the quarterly Survey, determined is the following questionnaire/ from- T/T – 11a.

### **Instructions for filling the questionnaire**

Form T/T-11a is completed by all legal entities performing telecommunication activity.

Data in the Table 1 are entered in thousands, by months (columns б, в and г), quarterly (column д), as well as in total from the beginning of the year to the end of the reporting quarter (column њ). The first three rows in Table 1 relate to fixed telephone network, while other three rows refer to mobile telephone network.

Data on the number of employees for the reporting quarter are entered in the last table, on a monthly basis (columns б, в and г).

If necessary, the responsible person from the enterprise - reporting unit can enter an additional note in the provided field.

**List of nomenclatures and classifications used in the survey**  
*(with the information where to find them)*

- Classification of Activities CA (2010).
- Classifications are available on the website of the Statistical Office of the Republic of Serbia ([www.stat.gov.rs](http://www.stat.gov.rs))

**List of publications in which methodology and survey results are published** *(in printed form or/and internet presentations)*

The results of the processing of the quarterly survey on traffic of postal services are published in the Monthly Statistical Bulletin, the semi-annual statistical release SV/10, as well as on the website of the Statistical Office of the Republic of Serbia.

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